



Bryce Yokomizo  
Director

November 18, 2002

TO: Each Supervisor

FROM:   
Bryce Yokomizo, Director

**SUBJECT: CalWORKs WELFARE-TO-WORK SANCTIONS -- UPDATE REPORT**

This is to provide your Board with an update to my September 5, 2002 interim report concerning CalWORKs participants who have been sanctioned due to non-compliance with Welfare-to-Work program requirements.

In my interim report, I advised your Board of State law that requires participants to be sanctioned when they fail or refuse to adhere to Welfare-to-Work rules without good cause, and that this sanction results in a reduction in benefit payments until such non-compliance is cured.

I further advised your Board that a problem had been discovered related to the erroneous issuance of supplemental CalWORKs benefit payments by the LEADER System. The problem occurs when a sanctioned participant elects to comply with Welfare-to-Work requirements. Instead of stopping the sanction and restoring the full monthly benefit level effective on the date the participant complies, the LEADER System has canceled the sanction effective on the original sanction start date and issued a supplemental payment (in the full amount of the reduction of the benefit payments caused by the sanction) to the participant for the entire Welfare-to-Work sanction period.

We have assessed the impact of these overpayments and have determined that 5,141 cases received a total of \$2,155,681 in overpayments between September 1999 and August 2002. My Department is continuing to evaluate recoupment options.

Based on the magnitude of LEADER System modifications needed and all subsystems impacted, Unisys anticipates a permanent correction to be in place by the end of December 2002. We are working with County Counsel and outside counsel to determine if the correction is within the scope of warranty work.

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In the meantime, we have implemented an interim workaround solution to suppress further issuance of erroneous supplemental benefits. This temporary solution will prevent additional overpayments from occurring until such time as the permanent LEADER System solution is implemented.

My Department is continuing to meet and discuss this issue with the Chief Information Officer, Auditor-Controller, County Counsel, and outside counsel.

I will report back to your Board on the status of this activity.

BY:bjm

c: Executive Officer, Board of Supervisors  
Chief Administrative Officer  
County Counsel  
Chief Information Officer  
Auditor-Controller



County of Los Angeles  
Department of Public Social Services

Bryce Yokomizo  
Director

November 19, 2002

TO: Each Supervisor

FROM:

*Bryce Yokomizo* sk  
Bryce Yokomizo, Director

SUBJECT: **TRANSFER OF SURPLUS GAIN STAFF TO IN-HOME SUPPORTIVE SERVICES**

On October 8, 2002, pursuant to a discussion of case management for the non-English/non-Spanish (NE/NS) speaking GAIN population, your Board instructed DPSS to review the feasibility of absorbing any potential layoffs of employees resulting from budget shortfalls by allocating affected personnel to In-Home Supportive Services (IHSS) functions.

DPSS' Fiscal Year 2002-03 Adopted Budget included 76 GAIN Services Worker and 13 GAIN Services Supervisor positions that would have been required had the NE/NS GAIN population returned to our Department. I am pleased to advise you that the increasing IHSS caseload and adequate State funding for IHSS will allow us to absorb employees made surplus by the continuation of the RITE program in Community and Senior Services. We are currently in the process of planning the transfer of surplus GAIN staff to IHSS and anticipate that transfers will take place early next calendar year.

Additionally, your Board instructed my Department to provide you with monthly updates of RITE caseload projections. At present, our projections have not changed from those included in the RITE Prop A Cost Analysis, which was based on a monthly average caseload of 12,643 during the first six months of the current fiscal year. We will be in a better position to revise this projection after January 2003, as we obtain actual data on participants who reach their time limits.

BY:ac

c: Executive Officer, Board of Supervisors  
Chief Administrative Officer  
County Counsel



County of Los Angeles  
Department of Public Social Services

Bryce Yokomizo  
Director

November 14, 2002

TO: Each Supervisor

FROM: Bryce Yokomizo, Director

SUBJECT: **GENERAL RELIEF OPPORTUNITIES FOR WORK (GROW)**

As requested by your Board on June 15, 1999, attached are the report of key GROW statistics for September 2002 and an update on the GROW Program.

We have placed 951 GROW participants in jobs during the month of September. A total of 32,489 participants have found jobs.

BY:mg

Attachments

c: Executive Officer, Board of Supervisors  
Chief Administrative Officer  
County Counsel  
Community and Senior Services

## GENERAL RELIEF OPPORTUNITIES FOR WORK (GROW)

### SEPTEMBER 2002

MONTH	ORIENTATION AND JOB SKILLS ASSESSMENT	ORIENTATION AND JOB SKILLS ASSESSMENT	JOB SKILLS PREPARATION CLASS	JOB SKILLS PREPARATION CLASS	JOB SKILLS PREPARATION CLASS	JOB PLACEMENTS	SELF- INITIATED PROGRAMS (SIPS)
2002	Scheduled	Showed	Scheduled	Showed	Completions (1)		Ongoing Enrollments
September	5,502	3,694 (67%)	2,102	1,153 (55%)	720	951	1,013

MONTH	VOCATIONAL ASSESSMENT S	VOCATIONAL ASSESSMENTS	EDUCATION/ TRAINING	EDUCATION/ TRAINING	SUPPORTIVE SERVICE REFERRALS	GROW CASELOAD	SANCTIONS
2002	Scheduled	Showed	Started	Completions	(2)		
September	535	404 (75%)	95	10	223	34,254	1,705

**Note:**

- (1) Job Skills Preparation Class completions counts should not be tied to the scheduled/show counts, as completions include participants who began the 3-week Job Skills Preparation Class in the previous month but completed it in the report month.
- (2) Substance Abuse, Domestic Violence, Clinical Assessment and Mental Health treatment referrals.

## **GROW UPDATE SEPTEMBER 2002**

### **JOB PLACEMENTS**

Since implementation in 2/99, a total of 32,489 participants have become employed through the GROW program.

- On 9/12, a "Working Together" Job Fair was held by the Civic Center, Wilshire Special, and Metro Special GROW sites in conjunction with PATH, the Salvation Army, LA County Office of Education and the Southeast County GAIN Office. The Job Fair was held at PATH with 21 employers and approximately 350 participants in attendance. The number of participants hired as a result of this event is still pending.
- Metro Special GROW held recruitment activities on 9/13, 9/18, 9/20, 9/23, 9/27 and 9/30 with Optimum Staffing, Laidlaw and CRST Trucking. Over 90 participants attended these activities and 10 have been hired. South Special GROW held employer recruitment days on 9/5, 9/12, 9/19 and 9/26 with Venturi Staffing, Staffmark and Checkmate Staffing. To date, a total of 27 participants have been hired.
- On 9/26, San Fernando GROW held an employer recruitment day with Goodwill Industries and Interviewing Services of America. There were 25 participants in attendance and three have been hired thus far.
- Throughout the month of September, Lancaster GROW held ongoing recruitments with Total Profit Control, Federal Express and Transportation & Security Administration.
- Southwest Special GROW held employer recruitments on 9/10, 9/20, 9/24 and 9/26. Employers included Optimum Staffing, Intracept Security, Krispy Kreme Donuts and El Pollo Loco. Over 90 participants attended these activities and hires are still pending.
- South Central GROW held recruitment activities on 9/12 and 9/27 with Checkmate Staffing and Optimum Staffing.
- On 9/11 and 9/13, Rancho Park GROW held recruitment activities with Optimum Staffing and Goodwill Industries. There were over 30 participants in attendance of these events.
- Pasadena GROW held employer recruitments on 9/10 and 9/19 with Primerica and Optimum Staffing with over 70 participants in attendance.
- On 9/4, Glendale GROW held an employer recruitment day with Volt Services Group. As a result, a total of 14 participants were scheduled for interviews. Other recruitment activities were held on 9/17, 9/18, 9/19, 9/28 and 9/30 with UPS, Warner Bros., Volt Services Group, Verizon Communications and Van Nuys WorkSource Services.
- Recruitment activities were held on 9/9, 9/10, 9/12, 9/16, 9/17, 9/19 and 9/26 by San Gabriel Valley GROW with Krispy Kreme Donuts, Volt Services, Superior Warehouse, Goodwill Industries, Metro One, Labor Link and Union Bank. Over 80 participants attended these events and, to date, eight have been hired.
- Pomona GROW held an on-site recruitment on 9/12 with United Staffing Associates. There were 26 participants in attendance with one hired thus far. Six hires are still pending.

### **PROGRAM PARTICIPATION**

- Through September 2002, the cumulative participation rates for both Orientation and Job Skills Preparation Class continue to exceed 50%.